

Oasys Privacy Policy

This Privacy Policy ("the Policy") elucidates how Oasys Pte. Ltd. and its affiliates ("Oasys", "we", "us", or "our") collect, utilize, and disclose information about you across our platforms, mobile applications, websites, and when you engage with our various services, sales, marketing initiatives, or events.

As you navigate, access, or employ our Services, you entrust certain personal data to us. This Policy describes our practices concerning the collection, use, and sharing of your personal information, along with the rights you hold regarding your data. If any segments of this policy seem discordant with your views, we kindly advise refraining from using our Services.

We encourage you to review this Privacy Policy meticulously to stay informed about our practices and how your information is handled. Regularly revisiting this Policy ensures that you are updated about any modifications and understand how your data is used and protected.

1. Information You Provide Directly to Us

Your engagements with Oasys Pte. Ltd. often involve the direct provision of specific details. This can occur in varied situations, whether you're filling out a form, participating in our events, expressing interest in our offerings, or any other related to our Services or otherwise contacting us. The nature of information you might share with us includes:

- **Identity Details:** Such as your first and last name, username, profile picture, and other unique identifiers.
- **Contact Data:** This includes email addresses, phone numbers, or any other contact details you provide.
- **Usage Insights:** Information regarding how you engage with our platforms, services, and other offerings.
- **Marketing Preferences:** Your choices related to receiving our promotional communications and your interactions with these messages.
- **User Correspondence:** Feedback, queries, or any other personal insights you share with us through various channels.

Automatically Collected Information

As you navigate our services, we might automatically gather specific data to enhance your user experience and for operational purposes:

- **Device Information:** Details about your accessing device, like device type, browser version, and operating system.
- **Transactional Records:** Data concerning your transactions, encompassing product details, transaction amounts, and date and location of the activity.
- **Usage Patterns:** Metrics about how and when you interact with our services, including visited URLs, click patterns, and other engagement metrics.
- **Cookies & Tracking:** We employ cookies and similar tracking tools to better understand your preferences and improve our services. More details on this can be found in our Cookie Policy.

Information collected from Third-Party

From time to time, we might obtain additional details about you from our partners, service providers, and other third-party sources. This could range from analytical data to payment processing details, and we may combine this with the information you provide directly to us.

2. How We Use Information

To Deliver and Enhance Our Services

We utilize the information collected to:

- Facilitate your access and use of our services, ensuring a seamless experience.
- Provide, maintain, and elevate the products and services you request or show interest in.
- Process transactions, sending you related details like confirmations, receipts, and other essential notifications.
- Personalize your interactions with our platforms, tailoring our offerings to your preferences.
- Send technical updates, security alerts, and administrative messages to keep you informed.
- Offer support, addressing your queries, feedback, and ensuring you receive top-tier service.

Legal and Compliance Obligations

Your information aids us in:

- Complying with global regulations, including anti-money laundering laws and know-your-customer requirements.
- Responding to legal requests, subpoenas, or mandates from governmental bodies.
- Detecting, preventing, and addressing potential fraudulent, harmful, or illegal activities to ensure the integrity of our platforms.

Marketing and Promotions

With the data at our disposal, we:

- Craft marketing strategies, sharing updates on promotions, events, and new product or service launches.
- Collaborate with third-party partners for targeted advertising, employing cookies and similar technologies to present relevant ads.
- Gauge the effectiveness of our campaigns, refining our strategies based on user engagement and feedback.

Research and Analysis

Your information is pivotal for:

- Analyzing user trends, behaviors, and preferences, enabling us to innovate and evolve.
- Evaluating the overall performance of our platforms and campaigns, ensuring we deliver value.
- Conducting surveys, polls, or other interactive engagements to gather direct user feedback.

With Your Consent

We might use or share specific details when:

- You give explicit permission, like when you allow us to showcase your testimonials on our platforms.
- You direct us to perform certain actions concerning your data.
- You opt to receive communications from our trusted third-party partners.

3. How We Share Information

Third-Party Integrations

We may offer services and content through third parties. These third parties have their own privacy policies that dictate how they handle your personal data.

Service Providers and Expert Consultation

We collaborate with entities that offer specific services to us or assist in the operation of our platform. This encompasses marketing, event hosting, data analytics, email campaigns, and database management. Also included are professional services provided by financial institutions, legal firms, accountants, insurers, and auditors.

Legal Obligations and Protection

We disclose information in alignment with the law, to protect our rights and the rights of others. This involves complying with regulations, responding to legal demands, and safeguarding against fraudulent or harmful actions.

Affiliates and Business Endeavors

We may share details with our affiliates in line with this Privacy Policy. In scenarios involving business negotiations, mergers, asset sales, or acquisitions, data sharing or transfer may be warranted.

Event Collaboration and User Interactions

Information might be shared with co-organizers or partners of events, both virtual and physical, that we partake in.

Some of our services foster user interactions, which might necessitate the sharing of specific details among participants.

Upon Your Consent

With your explicit permission, we might share your data with specific entities or publicize testimonials and endorsements. This includes instances where you instruct us regarding your personal data or opt for third-party communications.

Aggregated and Anonymized Data

We might distribute data in an aggregated or anonymized form, ensuring personal identification isn't feasible.

4. International Transfer

Oasys Pte. Ltd. is headquartered in Singapore. While our main operations are based in Singapore, we engage with team members and collaborators across the globe. As a result, your personal information might be accessed from various countries, each with its own data protection regulations. Whenever we facilitate the access or transfer of your personal information across international borders, we take measures to: Uphold the data protection standards defined in our Privacy Policy. Comply with all relevant international data protection laws. Ensure that the information is treated with a consistent level of protection, regardless of the country it's accessed from. We implement additional precautions for users residing in regions with specific data protection stipulations, such as Europe, to ensure compliance during international data interactions.

5. Your Choices

Modify or Remove Your Information

If you wish to review, modify, or delete your personal data or certain details about your interactions with our platform, please get in touch with us. However, certain data might be retained due to legal obligations or operational requirements.

Decision Regarding Data Collection

While you have the liberty to choose not to provide specific information, it might limit your ability to use some of our services or platform features.

Opting Out of Communications

For promotional messages and newsletters from us, you can always opt-out by following the instructions within those communications or by adjusting your preferences.

Browser and Cookie Preferences

Most web browsers enable you to manage your cookie settings, including accepting or rejecting new cookies and deleting existing ones. For a comprehensive understanding, refer to our Cookie Policy.

Third-Party Data Sharing

If you prefer not to have your data shared with third parties, kindly inform us.

Do Not Track (DNT)

Several web browsers provide a Do Not Track (DNT) feature that allows you to express your preference not to be tracked during your online activities. At this time, we do not adhere to DNT browser signals.

6. Minors's information

Our services are intended for users aged 18 and above. We do not knowingly collect data from anyone under 18.

7. Retention of Information

We hold on to your data for as long as needed to meet the objectives highlighted in this Privacy Policy, or as mandated or allowed by legal requirements like tax, accounting, or for fraud prevention, investigations, and legal claims. There may be instances where we anonymize your personal details so it can't be linked back to you, allowing us to use this data indefinitely without additional communication to you.

8. Changes to this Privacy Policy

We may make alterations to this Privacy Policy as necessary. Should there be any modifications, we will update the "Last Updated" date mentioned at the beginning of this policy. We advise you to review this Privacy Policy regularly to stay informed about our current privacy practices.

Your continued usage of our services after the posting of any changes signifies your agreement with the updated Privacy Policy.

9. Contract Us

If you have any inquiries or feedback regarding this Privacy Policy, please reach out to us.

10. Additional Information for California

Notice to California Residents

Your California Privacy Rights

If you are a resident of California, the California Consumer Privacy Act ("CCPA") provides you with specific rights regarding your personal information. This section describes the rights of California residents under the CCPA and explains how you can exercise those rights.

Right to Know and Access:

You have the right to know and access the categories and specific pieces of personal information we have collected about you in the last 12 months, the categories of sources from which that information was collected, the business or commercial purpose for collecting it, and the categories of third parties with whom we share that information.

Categories of Information: Please refer to the sections "What information do we receive from you or collect" (Polygon), "What kinds of information do we collect?" (Avalanche), and "Collection of Information" (Solana) for detailed information on the data categories we collect.

Right to Delete:

You have the right to request the deletion of your personal information, subject to certain exceptions provided by law.

Right to Non-Discrimination:

We will not discriminate against you for exercising any of your CCPA rights. Specifically, we will not deny you goods or services, charge different prices or rates, or provide a different level or quality of goods or services just because you exercised your rights.

Exercising Your Rights:

To exercise the rights described above, please contact us using the details provided in the "Contact" section of this Privacy Policy. We may ask you to provide additional information to verify your identity before we process your request.

You may also designate an authorized agent to make a request on your behalf. If you choose to do so, we may require proof that the agent is authorized to act on your behalf.

Sales of Personal Information:

In the preceding 12 months, we have not sold any personal information of consumers.

For More Information:

For more information about our privacy practices, please review our complete Privacy Policy or contact us at the email provided in the "Contact" section.

11. Notice for EEA

If you're residing in the European Economic Area (EEA), the UK, or Switzerland, please be informed of the following:

We process your personal data for a variety of reasons, such as fulfilling our contractual obligations, complying with laws, conducting our legitimate business activities, and acting on your given consent. You hold specific rights regarding your personal data. You can request access,

make corrections, or even delete your data. Furthermore, you have the right to limit or object to our use of your data, and if needed, you can ask for your data in a format suitable for use elsewhere.

On occasion, we may transfer your data outside the EEA, but rest assured, we always ensure it's in accordance with the law. If you have questions or wish to exercise any of your rights, you can reach out via our contact section. If you're not satisfied with our response, you have the right to lodge a complaint with your local data protection authority.